



Terms and Conditions

1. The “Organiser” is [Glenarm Castle in conjunction with the Dalriada Festival Committee] and with registered offices at 2 Castle Lane, Glenarm, BT44 0BQ.
2. By purchasing a festival ticket (a “Ticket”) (or attending using any other valid Ticket) you agree to all the festival’s terms and conditions as set out herein (“Terms and Conditions”).
3. A valid Ticket entitles the holder to attend the Festival on the relevant date and at the relevant times as stated on the Ticket.
- 4: **DO NOT ATTEND** if displaying symptoms of COVID-19 or have been in recent contact with those who are positive or displaying symptoms. If you have recently been tested for COVID-19 and awaiting a result, please **DO NOT ATTEND**.
5. The Organiser reserves the right to: 1.refuse admission to the Festival in any circumstances; 2.evict any person breaching the terms and conditions of entry, committing a criminal offence, behaving in a disorderly manner or in a way that has an adverse effect on public safety, or behaving in an anti-social manner or in a way that causes a public nuisance; 3.evict all members of any group of persons where that group is behaving in a persistent anti-social manner; and 4.in order to facilitate the security, safety and comfort of all guests the Organiser may refuse entry to Ticket holders who attempt to enter the Festival site with contraband goods and / or prohibited articles.
6. Proof of age may be required for all types of Ticket. Please ensure that you have ID with you in case you are asked. Failure to provide such ID may result in you being asked to stop consuming and purchasing alcohol and/or leave the Festival. If you look under 21 you may asked for proof of age when you buy alcohol.
7. By purchasing a “Youth/Child” Ticket you are confirming that you are either the parent, legal guardian or nominated guardian of the teen or child for whom you are purchasing.
8. Children or Youth Ticket holders, and those under 18 years of age, MUST be accompanied by an adult and can only enter the festival with the adult person who purchased their ticket (i.e. their parent, legal guardian or nominated guardian). Any Child or Youth Ticket holders attempting to enter the Festival without this adult or person, will be denied entry to the Festival. For safety reasons, any persons attempting to enter the festival with a Child or Youth Ticket holder that they are not the parent, legal guardian or nominated guardian for will be denied entry.
9. Children and Youth Ticket holders must camp in the same location as their families.
10. Youth and Children must be accompanied by their parent/guardian at all times.
11. Re-entry to the Festival is not permitted, with the sole exception of parents/guardians accompanying children under the age of 16. This is to allow parents/guardians to take younger children home earlier allowing parents/guardians the opportunity to return to the festival later. Single use re-entry passes will only be issued on site at the Festival to parents/guardians who are in possession of a ticket and this pass allows for re-entry to the festival with or without your child. This exception is a family-friendly event and we want to be flexible to the needs of parents/guardians.

12. If you are camping you are allowed to bring in your own alcohol (for consumption in the camping fields only) but only up to a reasonable amount per person. You will be asked to leave excess quantities outside the Festival. Only alcohol for personal consumption should be brought on site.

13. Alcohol **cannot** be brought into the main areas of the Festival from the campsites. There are fully licensed bars available for you in the main areas. Please only drink in designated areas – this is a family festival therefore you are not permitted to consume alcohol whilst walking between venues.

14. You will not be allowed to bring in glass or sharp items of any kind. Please leave all glass and sharp items at home or in the car and where necessary, decant drinks into plastic bottles or bin it. There are no exceptions.

15. Dogs are allowed at the event but must be on a lead at all times. The owner of any dog not on a lead will be asked to leave. However dogs are not allowed in the Walled Garden or indoor buildings at any time.

16. Use of drones is not permitted by members of the public and shall not be brought on site

17. The Organiser reserves the right to refuse admission to any Ticket holder and may on occasion conduct security searches to ensure the safety of Festival visitors. The Organiser shall be entitled to remove anyone from the Festival who is under the influence of drugs or excessive alcohol or who in the reasonable opinion of the Organiser is conducting themselves in a manner inappropriate to their continued attendance. There shall be no admittance without a valid Ticket. There will be no entry to the Festival after 6pm each night until the following day.

18. Tickets shall not be resold, exchanged, or transferred. To do so or to alter or deface any Ticket will render it void.

19. It is the Ticket holder's responsibility to check his or her Tickets, as mistakes cannot always be rectified, and the Organiser shall not be responsible for any incorrect, invalid, lost or stolen Tickets.

20. Tickets shall not be used as prizes in competitions or a lottery without the prior written consent of the Organiser.

21. By entering the Festival, Ticket holders agree and consent to: A.being photographed, filmed or recorded as visitors attending the Festival, and to such image or recording of them being used in future marketing and promotional material for the Festival and/or the Organiser and its affiliated companies B.being filmed, photographed and recorded for television, radio, webcast and other public broadcast in any medium and/or for any video or DVD as part of the audience; and/or C.being recorded by onsite CCTV cameras and recordings for security purposes.

22. Commercial, promotional and trading activities are not permitted on the Festival site without express prior written permission of the Organiser. Please note that the Organiser will charge a fee for any commercial activity (including filming, photography and recording) on the Festival site.

23. Tickets are sold subject to the absolute right of the Organiser to alter or vary the programme without any obligation to refund monies or exchange Tickets. The artist and performer line-up and all billed attractions are subject to change at any time without notice. It is the responsibility of the Ticket holder to ascertain the date, time and venue of any rearranged staging of the Festival.

24. Should the Festival be postponed/cancelled the Ticket holder shall be entitled to a full refund of the Ticket price, excluding booking fees, but no refund will be given in respect to any other expenditure whatsoever. Ticket refunds shall be valid for up to one month after the cancelled Festival.

25. Admission to the Festival is at a Ticket holder's own risk. The Organiser and staff will not be liable for any loss, injury or damage howsoever caused to the bearer of a Ticket save for death or personal injury caused by the negligence of the Organiser or any other liabilities that cannot be excluded by law.

26. Please use our one way system at all times.

27. Please use hand sanitiser regularly during your visit and upon leaving the different areas.

28. Respect social distancing. Distance yourself and your family at least 2 metres (6 feet) away from other people

29. Face masks must be worn at all times inside buildings and preferably outside as well.

30. We have dedicated staff who will continually sanitize touch points throughout the event so please be patient with them.

31. Do not gather together in groups. If an area appears busy, come back when it is quieter.

32. Please only use the toilets provided. Do not pollute the land.

33. Please use the litterbins and recycling points provided.

34. Ticket holders may be searched in the car parks or at the entrance to the Festival. Any items which the Organiser considers may be used in an illegal or offensive manner shall be confiscated. Persons suspected of carrying out illegal and/or offensive activities on site may be searched. Anyone resisting confiscation of disallowed items or disregarding these conditions will face eviction from the site.

35. To protect your own safety and those of other guests, please act responsibly.

36. The Organiser reserves the right to change these Terms and Conditions from time to time. Your continued use of this website and attendance to the Event after changes are posted means you agree to be legally bound by these Terms as updated and/or amended.

Finally, this is a family festival. We want you to have a great time but please respect others and adhere to these terms and conditions. They are here to help you, not hinder you. Have a great time!

.